

**ATTACHMENT (1)**

**Consolidated Afloat Networks and Enterprise Services (CANES)**

**N00039-14-D-0125**

**DDG Delivery Order (DO) 0001**

**STATEMENT OF WORK**

**REV 4**

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Department of the Navy (DoN)  
Program Executive Office (PEO)  
For Command, Control, Communications, Computers and Intelligence (C4I)

Program Management, Warfare  
Tactical Networks (PMW 160)

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## 1 SCOPE

### 1.1 Scope

This CANES Delivery Order (DO) is for the sourcing, assembly, loading and configuring of software, factory acceptance testing, and delivery of one (1) CANES DDG production unit in accordance with the CANES Production Baseline (PBL). The CANES PBL is comprised of the following artifacts:

- Technical Data Package (TDP)
- Bill of Materials (BOM)
- Installation Requirements Drawings (IRD)
- Configuration Item Configuration Document (CICD)

### 1.2 Inspection and Acceptance

Inspection activities shall occur at Origin and Destination with final Inspection at Destination. Acceptance shall occur at Destination.

Final Inspection and Acceptance at Destination shall include review and approval of the contractor Factory Acceptance Test (FAT) Report (CDRL A014) and successful passing of a Government-conducted Physical Configuration Audit (PCA). The PCA shall verify that the system produced by the contractor is sourced, assembled, loaded, configured, and delivered in accordance with the PBL.

Acceptance shall be contingent upon successful conduct and issue resolution of Inspection activities, no later than 90 calendar days after delivery.

### 1.3 SOW Organization

The SOW is organized in accordance with Table 1.

**TABLE 1 - SOW ORGANIZATION**

Section 1	Scope
Section 2	Applicable Documents
Section 3	Requirements (OPN)
3.1	General Support Requirements (OPN)
3.2	CANES Production (OPN)
Section 4	CANES Security Level

## 2 APPLICABLE DOCUMENTS

Documents referenced herein are listed in Table 2. The Contractor shall comply with the following applicable documents as applicable and as directed by the SOW. In the event of a conflict between the text of this document and the applicable documents cited herein, the text of this document takes precedence. Military Standards (MIL-STD) can be located on the Defense

Logistics Agency (DLA) Assist website at <http://quicksearch.dla.mil/>. PMW 160, CANES, and PEO references will be provided as Government Furnished Information (GFI).

**TABLE 2 - APPLICABLE DOCUMENTS**

ID	Reference ID	Reference Name	SOW Reference
1	CANES PBL	CANES Production Baseline	1.1, 3.1.12, 3.2.1.1, 3.2.2, 3.2.8, 3.2.10
2	DoD IMS GUIDE	DoD Integrated Master Plan and Integrated Master Schedule Preparation and Use Guide Version 9 (October 21, 2005)	3.1.1
3	ISO 9001-2008	International Standards Organization (ISO) 9001:2000	3.1.5, 3.1.8
4	PMW 160 DMSMS Plan	Diminishing Manufacturing Sources and Material Shortages (DMSMS) Plan, Revision 1, June 2012	3.1.12
5	DoN Information Assurance Manual (2005)	SECNAV M-5239.1 Department of Navy Information Assurance Manual (2005)	3.1.13
6	CANES PTP	CANES Production Test Plan	3.2.2
7	CANES FAQT	CANES First Article Qualification Test	3.2.2
8	PMW 160 IUID Plan	PEO C4I PMW 160 IUID Implementation Plan, Revision 1, August 2012	3.2.7
9	USD (AT&L) Memo of 30 July 2004, Subject: Radio Frequency Identification (RFID) Policy	<a href="https://acc.dau.mil/CommunityBrowser.aspx?id=32575">https://acc.dau.mil/CommunityBrowser.aspx?id=32575</a>	3.2.7
10	MIL-STD-130N(1)	Identification Marking of U.S. Military Property, 16 November 2012	3.2.7
11	ASTM-D-3951-10 Standard Practice for Commercial Packaging	ASTM, International <a href="http://www.astm.org/Standards/D3951.htm">www.astm.org/Standards/D3951.htm</a>	3.2.8
12	MIL-STD-129P	Military Marking for Shipment and Storage MIL-STD-129P Revision P Change 4, 19 September 2007	3.2.8
13	MIL-STD-2073	Standard Practice for Military Packaging MIL-STD-2073 Revision E Change 1, 7 January 2011	3.2.8
14	PEO C4I LCCMIM	PEO C4I Life Cycle Configuration Control Implementation Manual (LCCMIM)	3.2.9
15	PMW 160 CMP	Tactical Networks Program Office Life Cycle Configuration Management Plan	3.2.9
16	PMW 160 SEIG Version 1.0	PMW 160 Systems Engineering Implementation Guide (SEIG)	3.2.9

### **3 REQUIREMENTS (OPN)**

#### **3.1 General Support Requirements (OPN)**

##### **3.1.1 Contract Post Award Conference / Delivery Order Post Award Planning Meeting**

The contractor shall host a Post Award Conference (PAC)/DO Post Award Planning Meeting with the Government Program Manager (PM) and his principal CANES team. The contractor shall schedule the PAC with the CANES Procuring Contract Officer (PCO) within ten (10) calendar days after contract award. At the PAC, the contractor shall demonstrate management procedures and processes, plans and processes for production, schedule dates for near term production activities, and mutual understanding of contractual requirements. The PAC shall be held at Headquarters, Space and Naval Warfare Systems Command, 4301 Pacific Highway, San Diego, CA. The contractor shall provide video teleconferencing capability for the PAC as requested by the Government.

The contractor shall produce and brief a Production Plan, to include capacity identification and reporting, major production milestones, test dates, and delivery information. The contractor shall deliver an Integrated Master Schedule (IMS) in accordance with the DoD Integrated Master Plan and Integrated Master Schedule Preparation and Use Guide Version 9 of 21 October 2005. All contractor schedule information delivered and presented to the Government during performance of this DO shall originate from the IMS. The contractor shall document and perform action item follow-up and resolution activities.

The contractor shall provide the following deliverables:

- A001 Presentation Materials
- A002 Report, Record of Meeting / Minutes
- A003 Action Items
- A004 Conference Agenda
- A005 Integrated Master Schedule
- A007 Production Plan

##### **3.1.2 Program Management**

The contractor shall designate a Program Manager (PM) to execute program management in accordance with the Contract-Level SOW requirements in Section 3.1.2. The contractor PM shall have responsibility for all aspects of this DO. The PM shall have the authority to commit the contractor to specific actions within the scope of this DO. The contractor shall use the PCO and Contracting Officer Representative (COR) as the primary point of contact for all program activities.

The contractor shall document and deliver lessons learned concerning all aspects of the program, such as cost, schedule, quality, production, delivery, etc.

The contractor shall provide the following deliverables:

- A025 Lessons Learned Report

### **3.1.3 Program Management Review**

Not Applicable.

### **3.1.4 Delivery Order Post Award Planning Meeting**

See Section 3.1.1 of this DO SOW.

### **3.1.5 IPT and Technical Interchange Meeting (TIM) Support**

The contractor shall host bi-weekly TIMs with the Government and other production stakeholders to discuss and resolve production and engineering related issues commencing four (4) weeks after date of DO award. These meetings will discuss all aspects of production, to include configuration, quality, obsolescence, contractor capacity, life cycle support, risks and problems related to production and associated mitigation schemes. Contractor attendees shall include the subject matter experts necessary to address all aspects of production at the meeting, such as the contractor PM, Systems Engineering Lead, Production Lead, Contracts Lead, and Software Lead. Meetings will be held via teleconference at SPAWAR San Diego. The contractor shall provide teleconference numbers to support attendees not physically located in San Diego. The contractor shall include Government topics for discussion. The contractor shall perform action item follow-up and resolution activities.

Two of the bi-weekly TIMs shall consist of contractor-hosted Government visits to the contractor production facility. The contractor shall facilitate Government review of operating processes, manufacturing facilities, Quality Assurance (QA), International Organization for Standardization (ISO) documents and process, Configuration Management (CM) documents and process, and other items associated with production. Government visits will be held the 2<sup>nd</sup> and 4<sup>th</sup> month from the date of order award, to the maximum extent practicable.

The contractor shall provide the following deliverables:

- A001 Presentation Materials
- A002 Report, Record of Meeting / Minutes
- A003 Action Items
- A004 Conference Agenda

### **3.1.6 Status Reporting**

The contractor shall deliver a weekly Progress, Status and Management Report. The report shall provide data and facilitate Government access to contractor production information in support Government activities regarding risk management and configuration management relating to production unit, sparring, and system component deliveries. The contractor shall explicitly break out the following technical and management items:

- Status of major supply sourcing, assembly, loading and configuring of software, hardware and software testing, quality assurance, and issue resolution activities
- Risk assessment
- Schedules and status of production milestones
- Quality metrics and process improvement activities
- Action item status

The contractor shall provide the following deliverable:

- A006 Contractor's Progress, Status, and Management Report

The contractor shall systematically collect and report actual costs in accordance with the Contractor Cost Data Reporting (CCDR) requirements of DoD 5000.04-M-1. The contractor shall provide the following deliverables:

- A029 Cost Data Summary Report DI-FNCL-81565C
- A030 Functional Cost-Hour Data Report DI-FNCL-81566C
- A031 Contract Business Data Report DI-FNCL-81765B
- A032 Contract WBS Dictionary and Index DI-FNCL-81334D

### **3.1.7 Small Business Utilization**

The contractor shall track Small and Small Disadvantaged Business subcontracting activities. The contractor shall deliver a Competitive Subcontracts Report. The contractor shall report on:

- Performance status
- Subcontracting progress, status, and management

The contractor shall provide the following deliverable:

- A008 Competitive Subcontracts Report

### **3.1.8 Quality Assurance**

The contractor shall establish, implement, document, deliver, and maintain a QA Plan and Program that meet the certification requirements of ISO 9001-2008, or an equivalent QA system, in accordance with the Contract-level SOW Section 3.1.8. The contractor shall document the procedures, plans, and other data necessary to ensure an efficient and effective QA Program in the QA Plan. The plan shall include a matrix listing of each element within the relevant standards mapped to the corresponding locations in the contractor's QA Plan. The contractor shall develop a quality assurance checklist to be included in the QA Plan (See Section 3.2.3 of this DO SOW). In addition to the QA Plan, the contractor shall make available for review and retention all records associated with the establishment, implementation, and operation of the QA Program.

The contractor shall provide the following deliverable:

- A009 Quality Assurance Plan

### **3.1.9 Product Validation and Supply Chain Risk Management (SCRM)**

The contractor shall deliver and maintain an SCRM Plan that details the company processes and procedures for implementing and sustaining an SCRM program for the CANES contract and DOs. The contractor shall include requirements flowed down to vendors, suppliers, and subcontractors.

The contractor shall provide the following deliverable:



- A010 SCRM Plan

### **3.1.10 Environmental, Safety, and Occupational Health**

The contractor shall implement a management approach to ensure that CANES end items and associated manufacturing and delivery processes are environmentally safe, do not cause health hazards, and comply with all federal, state, and local environmental laws, regulations, and policies for all activities defined in this DO, whether conducted at Government or contractor facilities. The contractor shall make available to the Government applicable environmental permits and documentation upon request.

The contractor shall document and deliver Material Safety Data Sheets (MSDS) for each identified hazardous material. MSDS shall be completed using Occupational Safety and Health Administration (OSHA) Form 174 and in compliance with 29 CFR 1910.1200. In the event the contractor identifies any real or potential problem, the contractor shall notify the PCO and COR in writing of the specific concerns and recommended course of action within fifteen (15) days of discovering the problem. The contractor shall include all potential or real impacts resulting from the identified problem in the MSDS. An MSDS shall accompany each Hazardous Material Usage List (HMUL) item shipped. The contractor shall forward an electronic copy of the MSDS to [marnavyhmirs@med.navy.mil](mailto:marnavyhmirs@med.navy.mil) and Naval Supply System Command (NAVSUP) at [wraps.prime.fct@navy.mil](mailto:wraps.prime.fct@navy.mil).

The contractor shall provide the following deliverable:

- A011 Material Safety Data Sheets

### **3.1.11 Hazardous Material Management**

The contractor shall perform Hazardous Material Management in accordance with the Contract-Level SOW requirements in Section 3.1.11.

### **3.1.12 Diminishing Manufacturing Sources and Material Shortages**

The contractor shall implement a Diminishing Manufacturing Sources and Material Shortages (DMSMS) Program that complies with the PMW 160 DMSMS Plan. The contractor shall submit a quarterly evaluation of all CANES Lowest Replaceable Units (LRUs), to include a projected End-of-Life (EOL), End-of-Sale (EOS), and end of support date for each LRU. If the contractor learns parts, components, and subsystems included in the CANES PBL may no longer be produced, the contractor shall use the notification process (as defined by Section 3.2.10 of this DO SOW) to immediately notify the Government in accordance with the PMW 160 DMSMS.

The contractor shall provide the following deliverable:

- A012 DMSMS Quarterly Report

### **3.1.13 Security Management**

The contractor shall ensure that Federal, DoD, and Navy security regulations and policies are met; ensure and maintain the confidentiality, integrity, and availability of CANES service domains, information, data, systems, interfaces, and facilities; and to prevent the fraudulent use or abuse of the same.

## **3.2 CANES Production (OPN)**

### **3.2.1 Production Manufacturing**

#### **3.2.1.1 Production Units and Sub-Assemblies**

The contractor shall source, assemble, load and configure software, factory acceptance test, and deliver one (1) CANES DDG production unit in accordance with the CANES PBL and Sections B and F of the DO.

The contractor shall not deviate from the specific instructions for loading the media and configuring the system that are contained in the CICD.

The Government will provide CANES software and associated licenses via Gold Disc as GFI. For software that is licensed based on the specific device (e.g. Firmware with embedded options CISCO, IBM etc.) the contractor shall procure in accordance with the CANES TDP and BOM, in accordance with the Contract Section H clause CANES PRODUCTION BASELINE (PBL) DOCUMENTATION HIERARCHY/ORDER OF PRECEDENCE. The contractor shall load and configure the software in accordance with the CANES PBL.

The Government will provide all license keys (or approval for use) for installable software via electronic file to the contractor. This includes license keys and entitlements for all Gold Disk software. For other license keys, the contractor shall provide as follows:

1. For entitlements or licenses that come with the hardware, the contractor shall provide all copies and rights statements, to include the original proof of entitlement, to the Government at unit delivery.
2. For hardware with embedded software that is licensed based on the specific device (e.g. CISCO), the contractor shall log into the device to obtain the license information. The contractor shall provide the license information at unit delivery to the Government.
3. For feature activation of hardware specific software, the contractor shall follow the process for obtaining the feature activation key. The contractor shall provide the serial number, HW license ID, transaction key, and feature activation key to the Government at unit delivery.

The contractor shall provide the following deliverable:

- A027 License Keys at Unit Delivery

For hardware that requires online registration to obtain a license key (e.g. IBM) for specific embedded software components, the contractor shall deliver the part number, serial number, and activation code of the specific hardware. The Government will provide the corresponding license key as GFI no later than ten (10) days after approval of CDRL A028.

The contractor shall provide the following deliverable:

- A028 Online Registration License Keys

The contractor shall deliver the following CDRLs with delivery of the production unit:

- License Keys at Unit Delivery, CDRL A027, DO SOW Section 3.2.1.1
- Factory Acceptance Test Report, CDRL A014, DO SOW Section 3.2.2
- QA Checklist Report, CDRL A022, DO SOW Section 3.2.3
- As-Built Configuration List, CDRL A015, DO SOW Section 3.2.4
- Product Validation Report, CDRL A016, DO SOW Section 3.2.5
- Certification of Component Authenticity, CDRL A017, DO SOW Section 3.2.5
- Warranty Item Report, CDRL A024, DO SOW Section 3.2.6
- IUID Marked Parts Equipment Report, CDRL A019, DO SOW Section 3.2.8
- Packaging, Handling, Storage, and Transportability Requirements, CDRL A020, DO SOW Section 3.2.9

#### 3.2.1.2 Spares and System Components

Not Applicable.

#### 3.2.1.3 Spares

Not Applicable.

### 3.2.2 **Factory Acceptance Test**

The contractor shall develop and deliver a Factory Acceptance Test (FAT) Plan and Procedures for the CANES DDG production unit. The contractor shall use the CANES Production Test Plan and the CANES First Article Qualification Test as guidance for creation of the FAT Plan and Procedures. FAT shall include the functional, electrical, mechanical and visual tests necessary in order to verify that the production unit is operational and is sourced, assembled, loaded, configured, and delivered in accordance with the CANES PBL.

The contractor shall provide the following deliverable:

- A026 Factory Acceptance Test Plan and Procedures

The contractor shall perform a FAT on the CANES DDG production unit. The contractor shall perform FAT in accordance with the Factory Acceptance Test Plan and Procedures (CDRL A026).

The contractor shall document and deliver a Factory Acceptance Test Report with the production unit delivery. The contractor shall allow access to the contractor's facility and production units by Government appointed representatives, such as DCMA, so that operational status can be ascertained.

The contractor shall provide the following deliverable:

- A014 Factory Acceptance Test Report

### 3.2.3 **Quality Assurance**

The contractor shall perform Quality Assurance activities during sourcing, assembly, factory acceptance testing, and delivery in accordance with the contractor's QA Plan. In accordance with

the contractor's QA checklist (See Section 3.1.8 of this DO SOW), the contractor shall deliver a completed QA Checklist Report for the DDG production unit.

The contractor shall be responsible for the performance of inspections deemed necessary to show conformance to the specification requirements. The contractor shall assure that the CANES DDG production unit delivered to the Government for acceptance complies with DO requirements.

The contractor shall not submit known defective material regardless of the use of quality conformance sampling as an accepted QA process. Evidence that the best commercial practices are followed during production processes, applicable to the quality of the production unit and its component parts, including statistical process control data, shall be made available at the contractor's plant for review and use by representatives of the procuring activity. The contractor shall promptly act to correct defective material and processes to preclude the recurrence of the problem and to satisfy DO requirements.

The contractor shall provide the following deliverables:

- A022 QA Checklist Report

#### **3.2.4 As-Built Configuration List**

The contractor shall compile and deliver an As-Built Configuration List (ABCL) for the CANES DDG production unit. The contractor shall include information for each Configuration Item (CI) to the Lowest Replaceable Unit (LRU) level as depicted in the As-Built template sample data of the CDRL. The ABCL shall be submitted in native format.

The contractor shall provide the following deliverable:

- A015 As-Built Configuration List

#### **3.2.5 Product Validation and Supply Chain Risk Management (SCRM)**

The contractor shall deliver a Product Validation Report for the CANES DDG production unit. The contractor shall document, deliver, and maintain origin and chain-of-custody information for products in the CANES PBL. The contractor shall provide information required to assess SCRM issues for any logic-bearing hardware, software, and firmware components. The contractor shall provide identification and contact information, Commercial and Government Entity (CAGE) codes, and method of delivery to the prime or subcontractor for each product.

The contractor shall provide the following deliverable:

- A016 Product Validation Report

The contractor shall deliver a Certification of Component Authenticity for the CANES DDG production unit. The contractor shall obtain all manufacturer products submitted in DO offers from authentic manufacturers or through legal distribution channels only, in accordance with all applicable laws and policies at the time of purchase. The contractor shall certify that its suppliers are the original Equipment Manufacturer (OEM) or OEM-authorized, to include Value Added Resellers (VAR), as of the date of the submission of the DO offer. The contractor shall warrant that the products were received new and in their original box.

The contractor shall provide the following deliverable:

- A017 Certification of Component Authenticity

The contractor shall submit a Post Notification Alert to notify the Government of post-delivery supply chain and product compromises for a period not to exceed the Delivery Order period of performance.

The contractor shall provide the following deliverable:

- A018 Post Notification Alert

### **3.2.6 Warranty**

The contractor shall provide flow-through OEM warranties from originating vendors. The contractor shall pass to the Government any component software (such as drivers), license agreements, or manufacturer warranties applicable to CANES end items. The contractor shall maintain and deliver a Warranty Item Report.

The contractor shall provide the following deliverable:

- A024 Warranty Item Report

### **3.2.7 Reliability Documentation**

The contractor shall maintain a Failure Reporting, Analysis, and Corrective Action System (FRACAS) to track and report on failure history and the associated corrective actions. The contractor shall submit FRACAS reports quarterly.

The contractor shall provide the following deliverable:

- A023 FRACAS Item Report

### **3.2.8 Item Unique Identification (IUID) and Radio Frequency Identification (RFID)**

IUID shall be implemented in accordance with the PMW 160 IUID Implementation Plan. The contractor shall comply with MIL-STD-130N(1) for IUID of the CANES DDG production unit. RFID shall be used in accordance with USD (AT&L) Memo of 30 July 2004, Subject: Radio Frequency Identification (RFID) Policy for packages containing items shipped to Government facilities. The contractor shall label all CIs in accordance with the CANES PBL. The contractor shall generate and deliver a list of all IUID marked parts down to the Lowest Replaceable Unit (LRU) level and RFID marked packages for the CANES DDG production unit.

The contractor shall provide the following deliverable:

- A019 IUID Marked Parts Equipment Report

### **3.2.9 Packaging, Handling, Storage, and Transportability**

The contractor shall deliver the CANES DDG production unit with required shipping containers and in accordance with ASTM-D-3951 Standard Practice for Commercial Packaging. The contractor shall maintain a Department of Transportation (DoT) approved battery shipping container configuration. The contractor shall mark and ship the DDG production unit in accordance with MIL-STD-129P and MIL-STD-2073 DoD Standard Practice for Military Packaging.

The contractor shall identify any specific PHS&T requirements not included in the aforementioned references for the DDG production unit to ensure safe re-transport of the end item by the Government.

The contractor shall provide the following deliverable:

- A020 Packaging, Handling, Storage, and Transportability Requirements

### **3.2.10 Enterprise Change Requests (ECR)**

The contractor shall notify the Program Office through the Contracting Officer and Contracting Officer's Representative that the contractor knows or has been advised of projected EOL / EOS timelines for products in the CANES PBL. The notification shall be in an email format stating the EOL or EOS component name, part number, and impact on production. The contractor shall include the notification as part of the subsequent scheduled bi-weekly TIM CDRL A001 presentation materials in accordance with SOW Section 3.1.5. The Government will evaluate the notification for further action. The Government will retain configuration management and decision authority over the PBL.

In the event that the Government, via a change order to the awarded DO, provides the contractor with updates to the PBL to address an EOL/EOS component or other design issues, the contractor shall source, assemble, load and configure software, factory acceptance test, and deliver one (1) CANES DDG production unit in accordance with the updated PBL.

## **4 CANES SECURITY LEVEL**

The nature of this task requires access up to SECRET. The work performed by the contractor will include access up to SECRET data, information and spaces. The contractor will be required to attend meetings classified up to the SECRET level.

If foreign travel is required, all outgoing Country/Theater clearance message requests shall be submitted to the SSC Pacific Foreign Travel Team, OTC2, Room 1656, for action. A Request for Foreign Travel form shall be submitted for each traveler, in advance of the travel to initiate the release of a clearance message at least 30 days in advance of departure. Each traveler must also submit a Personal Protection Plan and have a Level 1 Antiterrorism/Force Protection briefing within one year of departure and a country specific briefing within 90 days of departure. The contractor shall receive Government authorization in advance of any foreign travel in accordance with clause H-22 "Reimbursement of Travel Costs" (SPAWAR H-350) (JAN 2006).

All work shall be performed in accordance with DoD and Navy Operations Security (OPSEC) requirements and in accordance with the OPSEC attachment to the DD254.